

## BABYGANICS CUSTOMER RECOVERY STATEMENT

BABYGANICS HAND, FACE & BABY WIPES (100 Count, 400 Count, and 800 Count)

MAY 9th, 2017

Babyganics has continued to receive consumer concerns about the appearance and odor of some of our Hand, Face & Baby Wipes. We take these comments seriously and are continuing to investigate these contacts. Our findings show that this is not a safety issue. We have determined that all the wipes that consumers have identified were produced by a single supplier.

While we continue a quality review of all wipes manufactured at this supplier, please stop selling and remove from your store, temporarily delist from e-commerce sites, and destroy all Babyganics Hand, Face and Baby Wipes (100 count, 400 count, and 800 count). Specific lot codes, UPC numbers and pictures of product subject to this action are listed on page two (brick & mortar) and page three (e-commerce).

Replacement product, produced by a trusted manufacturer, will be shipped to you within the next 2-4 weeks.

Please keep an accounting of the number of wipes that you have collected and destroyed. We may use that information to send the proper number of replacement products.

This recovery does NOT apply to any other Babyganics products.

If you have any questions, please contact Robyn Mermelstein at (516) 816-5720 for assistance regarding this matter.

Your help is greatly appreciated.



**babyganics®**

## BRICK & MORTAR

### 100 Count Babyganics Face, Hand & Baby Wipes, Fragrance Free

UPC: 813277011958

Lot Codes to be destroyed are listed below. Please reference last 5 numbers printed on individual packs.



82184	87286	87290	89400	91853
87282	90253	91993	90323	93538

### 400 Count Babyganics Face, Hand & Baby Wipes, Fragrance Free

UPC: 813277013419

Lot Codes to be destroyed are listed below. Please reference last 5 numbers printed on individual packs.



87285	93300	93914
87289	93301	93915
93283	93864	94492

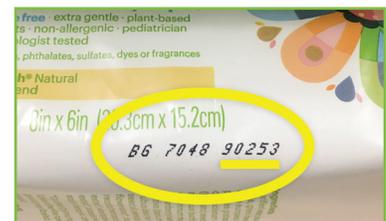


\*400ct boxes with a lot code printed on the side panel are from a different manufacturer and do not need to be opened or pulled from shelf.

### 800 Count Babyganics Face, Hand & Baby Wipes, Fragrance Free

UPC: 813277015185

Lot Codes to be destroyed are listed below. Please reference last 5 numbers printed on individual packs.



89779	93904	94648
93664	94647	93905



\*800ct boxes with a lot code printed on the side panel are from a different manufacturer and do not need to be opened or pulled from shelf.

**babyganics®**

# E-COMMERCE

## 3-PACK

### 100 Count Babyganics Face, Hand & Baby Wipes, Fragrance Free

UPC: 813277011958

Lot Codes to be destroyed are listed below. Please reference last 5 numbers printed on individual packs.



89634

## 6-PACK

### 100 Count Babyganics Face, Hand & Baby Wipes, Fragrance Free

UPC: 813277011958

Lot Codes to be destroyed are listed below. Please reference last 5 numbers printed on individual packs.



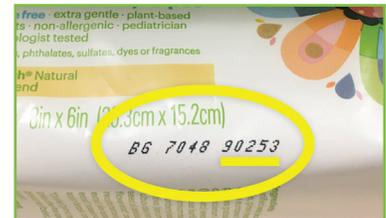
87284 92331  
87287 92332

## 18-PACK

### 100 Count Babyganics Face, Hand & Baby Wipes, Fragrance Free

UPC: 813277011958

Lot Codes to be destroyed are listed below. Please reference last 5 numbers printed on individual packs.



87290 91993